



# Highlights

**Euro 487.8 million**

REVENUES

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**~ 100%**

PUBLIC COMPANY

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**36%**

FEMALE BOARD  
MEMBERS

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**64%**

BOARD  
INDEPENDENCE

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**More than 2,600**

EMPLOYEES

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**~ 44.000**

HOURS OF TRAINING

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**91.3%**

AVERAGE CUSTOMER  
SATISFACTION

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**29**

EMPLOYEE NET  
PROMOTER SCORE

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**~ 98%**

RENEWABLE ENERGY PURCHASED  
DIRECTLY IN ITALY

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**- 24%**

CO<sub>2</sub> EMISSIONS

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