

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
CERT-08994-2001-AQ-ROM-SINCERT

Initial certification date:  
04 August 2001

Valid:  
07 November 2021 – 06 November 2024

This is to certify that the management system of  
**CERVED GROUP S.p.A. - Sede Legale e Operativa**

Via della Unione Europea 6A/6B - 20097 San Donato Milanese (MI) - Italy  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:  
**ISO 9001:2015**

This certificate is valid for the following scope:

**Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.**  
**Design and realization of real estate valuation services.**  
**Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.**  
**Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.**  
**Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.**  
**Design and Provision of call center, contact center e customer relationship management (CRM) services.**  
**Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.**  
**Report and sale of real estate and Property information found in Public Offices.**

Place and date:  
Vimercate (MB), 05 November 2021

For the issuing office:  
**DNV - Business Assurance**  
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



SGQ N° 003 A	EMAS N° 009 P
SGA N° 003 D	PRD N° 003 B
SGE N° 007 M	PRS N° 094 C
SCR N° 004 F	SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GHG, LAB e LAT, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP



**Zeno Beltrami**  
Management Representative



Certificate no.: CERT-08994-2001-AQ-ROM-SINCERT  
Place and date: Vimercate (MB), 05 November 2021

**Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.  
Monitoring names. Mortgages renovations and cancellation.  
Design and provision of activities and training courses  
(IAF: 35, 32, 33, 37)**



## Appendix to Certificate

### CERVED GROUP S.p.A. - Sede Legale e Operativa

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A. - Sede Legale e Operativa	Via della Unione Europea 6A/6B - 20097 San Donato Milanese (MI) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A - Sede Operativa	Corso Francesco Ferrucci, 112 - 10141 Torino (TO) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

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CERVED GROUP S.p.A - Sede Operativa	Corso Stati Uniti, 14 bis - 35127 Padova (PD) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training courses</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A - Sede Operativa	Zona Industriale di Piano Lago, snc - 87050 Mangone (CS) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A - Sede Operativa	Viale della Repubblica, 19/B - 31020 Villorba (TV) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

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CERVED GROUP S.p.A - Sede Operativa	Corso Buenos Aires, 5 int. 4 - 16129 Genova (GE) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>



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CERVED GROUP S.p.A - Sede Operativa	Corso Novara,10 - 80142 Napoli (NA) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

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CERVED GROUP S.p.A - Sede Operativa	Via Salvo d'Acquisto, 40/c - 56025 Pontedera (PI) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

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CERVED GROUP S.p.A - Sede Operativa	Piazza Cairolì, 28 - 72100 Brindisi (BR) - Italy	<p>"Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses (EA: 35, 32, 33, 37)"</p>

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CERVED GROUP S.p.A - Sede Operativa	Via Cristoforo Colombo, 149 e 163 - 00147 Roma (RM) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>

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CERVED GROUP S.p.A - Sede Operativa	Via Cairoli, 8/F - 40121 Bologna (BO) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies.</p> <p>Design and realization of real estate valuation services.</p> <p>Design and realization of market research services mainly focused on analyzing a subject's expectations, behaviors, satisfaction, loyalty, offer type, performance, strategy.</p> <p>Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development.</p> <p>Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing.</p> <p>Design and Provision of call center, contact center e customer relationship management (CRM) services.</p> <p>Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce.</p> <p>Report and sale of real estate and Property information found in Public Offices.</p> <p>Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration.</p> <p>Monitoring names. Mortgages renovations and cancellation.</p> <p>Design and provision of activities and training courses</p>